



...global validation

Standards & Best Practice

— HEREBY CERTIFIES —

Emmanuel Adams

An Accredited Professional Certification in

**ISO/IEC 20000:2018 - I.T SERVICE MANAGEMENT
SYSTEMS (ITSMS) FOUNDATION**

After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification

Certification No:

13359DFFA-312ACE5-302CBA5

August 11, 2023

Date Issued



PERSONNEL
NO. P0001


SBP Certification Mgt.

This certificate is valid until the version of the standard changes