



...global validation

Standards & Best Practice

— HEREBY CERTIFIES —

Nene Idika

An Accredited Professional Certification in

**ISO/IEC 20000:2018 - I.T SERVICE MANAGEMENT
SYSTEMS (ITSMS) FOUNDATION**

*After a formal evaluation, we confirm the demonstrated knowledge and outstanding
skills in the subject matter requirements of this professional certification*

Certification No:

1335B1875-321A100-311BFC0

October 31, 2023

Date Issued



PERSONNEL
NO. P0001


SBP Certification Mgt.

This certificate is valid until the version of the standard changes