



...global validation

# Standards & Best Practice

— HEREBY CERTIFIES —

## Gbolahan Alaba

An Accredited Professional Certification in

**ISO/IEC 20000:2018 - I.T SERVICE MANAGEMENT  
SYSTEMS (ITSMS) FOUNDATION**

*After a formal evaluation, we confirm the demonstrated knowledge and outstanding  
skills in the subject matter requirements of this professional certification*

**Certification No:**

13369E584-3306E0F-312ADAD

**January 26, 2024**

**Date Issued**



PERSONNEL  
NO. P0001

  
**SBP Certification Mgt.**

*This certificate is valid until the version of the standard changes*