



...global validation

Standards & Best Practice

HEREBY CERTIFIES

Elizabeth Lamptey

An Accredited Professional Certification in

**ISO/IEC 20000:2018 - I.T SERVICE MANAGEMENT
SYSTEMS (ITSMS) FOUNDATION**

*After a formal evaluation, we confirm the demonstrated knowledge and outstanding
skills in the subject matter requirements of this professional certification*

Certification No:

138D5D4DB-3315746-32152DE

April 8, 2024

Date Issued



PERSONNEL
NO. P0001

Cyphaden
SBP Certification Mgt.

This certificate is valid until the version of the standard changes