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Standards & Best Practice

Hereby Certifies

Elizabeth Lamptey

An Accredited Professional Certification in

ISO/IEC 20000:2018 - I.T SERVICE MANAGEMENT SYSTEMS (ITSMS) FOUNDATION

After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification

Certification No:

138D5D4DB-3315746-32152DE

Accredited by:

April 8, 2024

Date Issued



Captheadon
SBP Certification Mgt.

This certificate is valid until the version of the standard changes