



...global validation

Standards & Best Practice

Hereby Certifies

Theodore Ighomereho

An Accredited Professional Certification in

ISO 10002:2018 - CUSTOMER SATISFACTION MANAGEMENT (CSM) FOUNDATION

After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification

Certification No:

138E51912-13912927A-330BA3D

Accredited by:

August 27, 2024

Date Issued



Cayheadon
SBP Certification Mgt.

This certificate is valid until the version of the standard changes