



...global validation

Standards & Best Practice

HEREBY CERTIFIES

Opeyemi Aiki

An Accredited Professional Certification in

**ISO 10002:2018 - CUSTOMER SATISFACTION
MANAGEMENT (CSM) FOUNDATION**

After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification

Certification No:

138E51977-13912B607-330BAA2

August 1, 2024

Date Issued



PERSONNEL
NO. P0001

Cyphaden
SBP Certification Mgt.

This certificate is valid until the version of the standard changes