



...global validation

Standards & Best Practice

Hereby Certifies

Juliet Imeze

An Accredited Professional Certification in

**ISO/IEC 20000:2018 - I.T SERVICE MANAGEMENT
SYSTEMS (ITSMS) FOUNDATION**

After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification

Certification No:

138E540EC-34EA279-330E217

Accredited by:

July 22, 2024

Date Issued



Captheadon
SBP Certification Mgt.

This certificate is valid until the version of the standard changes