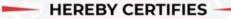


Standards & Best Practice



Louise Osikwemhe

An Accredited Professional Certification in

ISO 10002:2018 - CUSTOMER SATISFACTION MANAGEMENT (CSM) FOUNDATION

After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification

Certification No:

138E540ED-13912DD7D-330E218

June 28, 2024

Date Issued



PERSONNEL NO. P0001 SBP Certification Mgt.