



...global validation

# Standards & Best Practice

Hereby Certifies

## Jhundray Sotto

An Accredited Professional Certification in

### ISO/IEC 20000:2018 - I.T SERVICE MANAGEMENT SYSTEMS (ITSMS) FOUNDATION

*After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification*

**Certification No:**

138F45A20-34FDC8B-33FD7C9

Accredited by:

**August 21, 2024**

**Date Issued**



*Caybador*  
**SBP Certification Mgt.**

**This certificate is valid until the version of the standard changes**