



...global validation

# Standards & Best Practice

Hereby Certifies

**Ilyas Bello**

An Accredited Professional Certification in

**ISO/IEC 20000-1:2018 - IT SERVICE MANAGEMENT  
SYSTEMS (ITSMS) FOUNDATION**

*After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification*

**Certification No:**

**139132EB7-7343AAA3C2-35ECFE2**

Accredited by:

**January 7, 2025**

**Date Issued**



*Cybrador*  
**SBP Certification Mgt.**

**This certificate is valid until the version of the standard changes**