



...global validation

# Standards & Best Practice

— HEREBY CERTIFIES —

## Nkenhoung Wilfred

An Accredited Professional Certification in

**ISO/IEC 20000-1:2018 - IT SERVICE MANAGEMENT  
SYSTEMS (ITSMS) FOUNDATION**

*After a formal evaluation, we confirm the demonstrated knowledge and outstanding  
skills in the subject matter requirements of this professional certification*

**Certification No:**

**139137951-7343AACB34-35EF754**

**January 16, 2025**

**Date Issued**



PERSONNEL  
NO. P0001

  
**SBP Certification Mgt.**

*This certificate is valid until the version of the standard changes*