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Standards & Best Practice

Hereby Certifies

Aya Ayettey

An Accredited Professional Certification in

**ISO/IEC 20000-1:2018 - IT SERVICE MANAGEMENT
SYSTEMS (ITSMS) FOUNDATION**

After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification

Certification No:

13913F1A3-7343AB66AE-36D4E6E

Accredited by:

February 17, 2025

Date Issued



Caybador
SBP Certification Mgt.

This certificate is valid until the version of the standard changes