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Standards & Best Practice

Hereby Certifies

Oluwabunmi Bode

An Accredited Professional Certification in

ISO 10002:2018 - CUSTOMER SATISFACTION MANAGEMENT (CSM) FOUNDATION

After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification

Certification No:

13921FBC4-1394F9854-36D9C95

Accredited by:

March 14, 2025

Date Issued



Cayhadan
SBP Certification Mgt.

This certificate is valid until the version of the standard changes