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Standards & Best Practice

HEREBY CERTIFIES

Taiwo Alawode

An Accredited Professional Certification in

**ISO 10002:2018 - CUSTOMER SATISFACTION
MANAGEMENT (CSM) FOUNDATION**

After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification

Certification No:

139230D38-13950A9C8-126F3E483

May 5, 2025

Date Issued



PERSONNEL
NO. P0001


SBP Certification Mgt.

This certificate is valid until the version of the standard changes