



...global validation

Standards & Best Practice

— HEREBY CERTIFIES —

Ngozi Arusiuka

An Accredited Professional Certification in

**ISO/IEC 20000-1:2018 - IT SERVICE MANAGEMENT
SYSTEMS (ITSMS) FOUNDATION**

*After a formal evaluation, we confirm the demonstrated knowledge and outstanding
skills in the subject matter requirements of this professional certification*

Certification No:

1393114A5-7343BACE6A-126F40D28

May 15, 2025

Date Issued



PERSONNEL
NO. P0001


SBP Certification Mgt.

This certificate is valid until the version of the standard changes