



...global validation

# Standards & Best Practice

Hereby Certifies

## Fidelis Avwunufe

An Accredited Professional Certification in

### ISO/IEC 20000-1:2018 - IT SERVICE MANAGEMENT SYSTEMS (ITSMS) FOUNDATION

*After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification*

**Certification No:**

139311509-7343BACECE-126F40D8C

Accredited by:

**May 24, 2025**

**Date Issued**



*Cybrador*  
**SBP Certification Mgt.**

**This certificate is valid until the version of the standard changes**