



...global validation

Standards & Best Practice

HEREBY CERTIFIES

Olusanya Adefoluke

An Accredited Professional Certification in

**ISO/IEC 20000-1:2018 - IT SERVICE MANAGEMENT
SYSTEMS (ITSMS) FOUNDATION**

*After a formal evaluation, we confirm the demonstrated knowledge and outstanding
skills in the subject matter requirements of this professional certification*

Certification No:

139311634-7343BACFF9-126F431DF

May 19, 2025

Date Issued



PERSONNEL
NO. P0001

Cyphaden
SBP Certification Mgt.

This certificate is valid until the version of the standard changes