



...global validation

# Standards & Best Practice

Hereby Certifies

## Somina Douglas

An Accredited Professional Certification in

### ISO/IEC 20000-1:2018 - IT SERVICE MANAGEMENT SYSTEMS (ITSMS) FOUNDATION

*After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification*

**Certification No:**

1393162BE-7343BB1C29-126F45B41

Accredited by:

**May 29, 2025**

**Date Issued**



*Captheadon*  
**SBP Certification Mgt.**

**This certificate is valid until the version of the standard changes**