



...global validation

Standards & Best Practice

Hereby Certifies

Isaiah Etuk

An Accredited Professional Certification in

**ISO/IEC 20000-1:2018 – I.T SERVICE MANAGEMENT
SYSTEMS (ITSMS) LEAD IMPLEMENTER**

After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification

Certification No:

139316385-15117DADE-126F47F30

Accredited by:

September 7, 2025

Date Issued



Captheadon
SBP Certification Mgt.

This certificate is valid until the version of the standard changes