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Standards & Best Practice

Hereby Certifies

Emmanuel Tujoyinama

An Accredited Professional Certification in

ISO 10002:2018 - CUSTOMER SATISFACTION MANAGEMENT (CSM) FOUNDATION

After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification

Certification No:

139318904-1395F026C-126F4812D

Accredited by:

June 4, 2025

Date Issued



Captheadon
SBP Certification Mgt.

This certificate is valid until the version of the standard changes