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Standards & Best Practice

— HEREBY CERTIFIES —

Ayokunnumi Oshonuga

An Accredited Professional Certification in

ISO 10002:2018 - CUSTOMER SATISFACTION MANAGEMENT (CSM) FOUNDATION

After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification

Certification No:

13931D7F1-1395F5159-126F4D074

June 22, 2025

Date Issued



PERSONNEL
NO. P0001


SBP Certification Mgt.

This certificate is valid until the version of the standard changes