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Standards & Best Practice

Hereby Certifies

Emmanuel Kpakpo Brown

An Accredited Professional Certification in

**ISO/IEC 20000-1:2018 - IT SERVICE MANAGEMENT
SYSTEMS (ITSMS) FOUNDATION**

After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification

Certification No:

1395F7931-73495438BC-1272294DC

Accredited by:

January 23, 2026

Date Issued



Captheadon
SBP Certification Mgt.

This certificate is valid until the version of the standard changes