

## **TEMPLATE: MANAGEMENT REVIEW AGENDA**

A Management Review Agenda for an ISO 22301:2019 Business Continuity Management System (BCMS) typically covers key aspects of the system's performance, its alignment with organizational goals, and opportunities for improvement. Here's a sample agenda:

## Management Review Agenda Date: [Insert Date] Time: [Insert Time] Location: [Insert Location]

- 1. Opening and Welcome
  - Welcome and introduction of participants.
  - Overview of the agenda and objectives for the management review.
- 2. Review of Previous Meeting Minutes
  - Recap of action items and decisions from the previous management review.
  - Confirmation of the status of previous action items.
- 3. Business Continuity Management System (BCMS) Performance
  - Presentation on key performance indicators related to the BCMS.
  - Analysis of incident reports, disruptions, and responses.
  - Evaluation of the effectiveness of implemented preventive and corrective actions.
- 4. Compliance with ISO 22301:2019 Requirements
  - Review of the BCMS's alignment with ISO 22301:2019 requirements.
  - Discussion on any identified non-conformities and their resolution status.
- 5. Business Continuity Policy and Objectives
  - Assessment of the organization's business continuity policy and objectives.
  - Confirmation of their alignment with overall business objectives.
- 6. Resource Adequacy
  - Review of resources allocated to the BCMS, including personnel, budget, and technology.
  - Identification of any resource gaps and proposed solutions.
- 7. Internal and External Issues
  - Discussion on internal and external factors affecting the BCMS.
  - Analysis of changes in the organizational context and the business environment.
- 8. Opportunities for Improvement
  - Identification of opportunities for enhancing the BCMS.
  - Consideration of feedback from internal audits, incidents, and lessons learned.
- 9. Review of Business Continuity Plans (BCP)
  - Examination of the status and effectiveness of existing Business Continuity Plans.



- Discussion on lessons learned from recent tests or actual incidents.
- 10. Communication and Awareness
  - Review of communication strategies related to business continuity.
  - Assessment of staff awareness and training initiatives.
- 11. Review of Key Performance Indicators (KPIs)
  - Analysis of KPIs related to business continuity performance.
  - Evaluation of trends and their implications for the BCMS.
- 12. Closing Remarks
  - Summary of key discussion points and decisions.
  - Next steps and actions arising from the management review.
- 13. Next Meeting Date and Adjournment
  - Proposal for the date of the next management review.
  - Adjournment of the meeting.

This sample agenda provides a structured framework for conducting a comprehensive management review of the Business Continuity Management System, ensuring that key aspects are covered and discussed among relevant stakeholders.